

**LONDON BOROUGH OF BROMLEY**

**STATEMENT OF EXECUTIVE DECISION**

The Portfolio Holder for Care Services (including Public Health), Councillor Robert Evans has made the following executive decision:

**CONTRACT EXTENSION FOR CALL MONITORING FUNCTION OF CARELINK**

**Reference Report:**

*Contract Extension for Call Monitoring Function of Carelink  
Enc. 1 to Contract Extension for Call Monitoring Function of Carelink*

**Decision:**

That the call monitoring contract for CareLink (community alarm and telecare services) be extended for a period of six months from 1<sup>st</sup> October 2016 to 31<sup>st</sup> March 2017.

**Reasons:**

CareLink is a community alarm and telecare service supporting approximately 1700 Bromley service users to live more independently and with the ability to call for assistance if required. The service is currently managed through separate contracts for supply and installation of equipment and call monitoring/handling of the alarms, as well as an in-house team that provides a mobile response service. The Local Authority is seeking to market test for an end-to-end managed service for one provider (or lead provider if a consortium) to provide an holistic service which covers all elements of service provision, with the new contract expected to be in place for early 2017. To facilitate this process, it is requested that the existing call handling contract be extended for a period of six months with a one month break clause.

The proposed decision was scrutinised by the Care Services PDS Committee on 28th June 2016 and the Committee supported the proposal.

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Councillor Robert Evans  
Portfolio Holder for Care Services (including Public Health)

**Mark Bowen**  
**Director of Corporate Services**  
**Bromley Civic Centre**  
**Stockwell Close**  
**Bromley BR1 3UH**

**Date of Decision:** 1<sup>st</sup> July 2016  
**Implementation Date (subject to call-in):** 8<sup>th</sup> July 2016  
**Decision Reference:** CSD16022